Institute of Social Informatics and Technological Innovations Centre for Rural Informatics (ISITI-CRI)

"Technology Touching Lives"

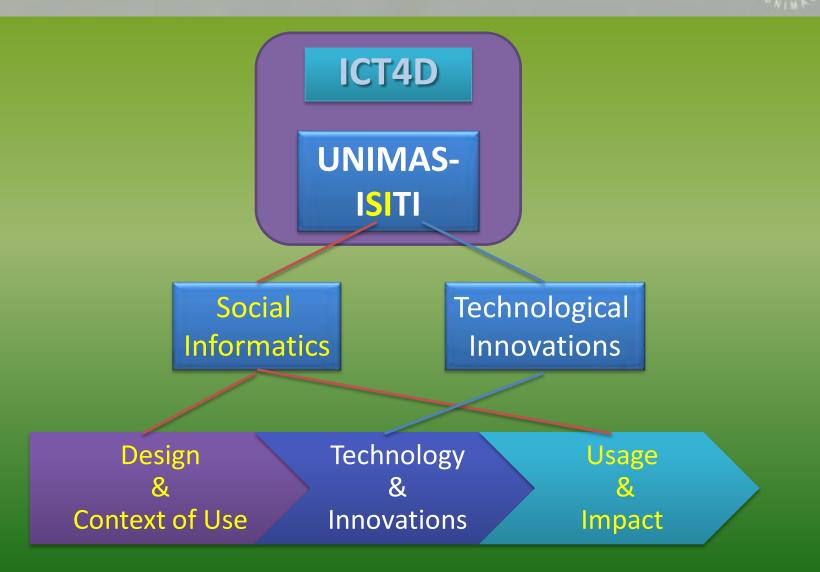
Role of ICTs in Indigenous Knowledge Conservation

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Institute of Social Informatics & Technological Innovations (ISITI) (2011)

Centre for Rural Informatics (CRI) (2007-2010)

Faculties of:

- 1. Social Sciences
- 2. Engineering
- 3. Computer Sc. & IT
- Cognitive Sc. & Human Dev't
- 5. Economics & Business
- 6. Applied and Creative Arts Centre of:
- 1. Language Studies
- 2. Applied Learning and Multimedia

• VISION:

- Communities transformed into a knowledge-based society by leveraging on ICT and ICT innovations
- MISSION:
 - To generate, disseminate, apply and preserve knowledge through innovative and multidisciplinary approaches to empower society to sustainably address their developmental <u>needs</u> in a wider social and economic contexts

<mark>ceitinummoD</mark>

- Bario: Kelabit
- Ba'Kelalan: Lun Bawang
- Long Lamai: Penans
- Pulau Larapan: Bajau
- Kpg. Buayan: Dusun
- Pos Sinderut, Pos Lenjang: Semai
- Pos Gob, Pos Balar: Temiar
- Bau districts: Bidayuh
- Yan district: Malays
- Daro: Melanau
- Meradong, Engkilili, Lubok Antu: Iban
- Sungai Asap: Kenyah, Kayan, Penans





Living Labs-Locations

Collaborators









Academic Partners







Technology Partners

KEMENTERIAN SAINS, TEKNOLOGI DAN INOVASI





Local Gov't & Community partners



Corporate Social Responsibility Partner





Bario, Top 7 Intelligent Communities 2001 World Teleport Association

IT Premier Award 2003 Prime Minister of Malaysia



Bario Innovation Village: Best Telecentre Innovation 2013 Telecentre.org Spain



Bario Innovation Village: Best Telecentre Innovation 2013 Global Community Choice

Winner International Innovations Awards 2006 (Sydney, Australia) Commonwealth Association of Public Administration (CAPAM) Of 112 submissions from Commonwealth Countries

IFIP Interaction Design for International Development Award INTERACT 2015 Conference Germany (651 paper submissions)





ISIF Innovation Award 2013 Internet Society Innovation Fund

Best of ACM CHI 2015 Honorable Mention Award The top 5% of 2,150 submissions, South Korea

Work with (very) Remote Communities



Telecentres









- To define the extent to which contemporary ICT could deliver sustainable social and economic development to remote rural communities
- To identify further needs and opportunities within such communities that can be satisfied by the innovative use of contemporary ICT

#Development Agents & ICT Advocates

CoERI Replication Model (Yeo et al., 2011)

Social Scientists Technologists

Community Engagement & Needs Analysis Social Scientists Technologists Economics & Business Planning & Design

Evaluation & Reflection

Social Scientists Technologists

Economics & Business

Technology access & Deployment

Technologists Economics & Business

	Bario, Malaysia		Besi prices av EUR			10	
3 hostels found for 11 September 2008		Sort by:	Shared	Private	Induited	Rati	
	Jungle Blues Gream Longhèrese The only contained nomestay and ait galery statistical in a longhouse in Samwalk. Certrait location not bot of a fail with a beautiful sconery of samoundry practy facts and excession. Operated by Barro born Keated Disprior and to bornish with The				Brewfoot Ded inen	Car St	
	De Plateau Lodge Welcome to our krief yome "De Plateau Lodge" in Bario in Malaysial We are sumrunded by the beautiful guides and lots of natural beauties, why don't you stay with us and experience the beauty of Malaysial				Bed inen Towel	Cor Se	
	Barlow Backpackers Lodge & Hennestay Barlo is a small-Hilog, remote cost piloc, resol at, 800 people, 14 konghouses, note fortners, in the basis of Bornes new the hotoresian kalmartem border. If 5 1/200 neders above sea level in the Model Highbord, to ad there is only build Model and the sea level in the Model Highbord, to ad there is only build Model and the sea level in the Model Highbord.			EUR 6.11		50	

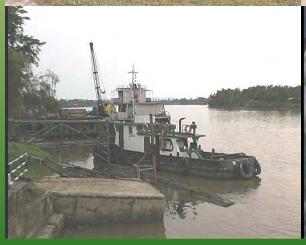


Bario, where it all started





How to get there?



 Two days &...

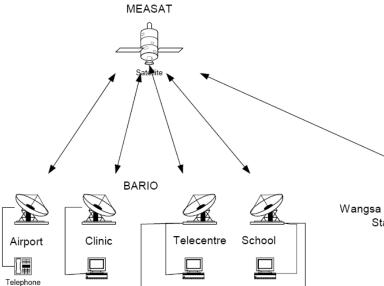
The Kelabits of Bario

- ~1,000 tribal Kelabits remaining in Bario
- 12 villages (longhouses)
- Religious community
- No telephone service
- Gravity-fed water
- electricity by generators/solar





Infrastructure



]

Telephone

Telephone









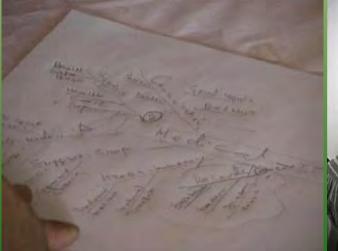






Approach (Bala, Harris & Songan, 2003)







- Participatory Action Research
 - Community Engagement
- Rapport building
- Community acceptance (Bala, 2011)

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Roles and Impact of eBario

eBario in SAR

- Helicopter crash: 12 Jul '04
- Search and Rescue:16 days
 - Hampered by bad weather & inaccessible terrain
 - Sophisticated technologies
 - Police, Military, Royal M'sian Air Force, Allies, locals
- **Required much coordination** and communication
- **Bario: Operations centre**
 - Phones, fax, Internet
 - Press release/reports direct from Bario

Advertisement space for sale

HOME

Chopper with six on board gone missing Adeng Hj Idrus

Jul 13, 2004

LIMBANG - A helicopter flying from Bario to Ba' including Assistant Minister in the Chief Ministe

Sarawak & Tribune

HOME

Seven still missing, search operations to

Jul 14, 2004

"We h

continue today

Tourism Impact

- Homestay/lodge owners
 - Email and phone to liaise with tourists
 - Initiative by lodge owners to put lodge information online
- Increase in number of tourists
 - Enhance employment opportunities
 - Increase in homestays/lodges
- Reduce rural-urban migration
 Increase urban-rural migration
- Telecentre played an important role in tourism development in Bario (Lo et al., 2013)



eBario Telecentre today





eBario Telecentre

- Run by local community
- Solar powered; VSAT connectivity
- **Event management & Tourism**
 - eBario Knowledge Fair
 - Pesta Nukenan (10th Year)
- Facilities
 - 13 years on, some villages have 24-hour power
 - Mobile coverage
- Living laboratory: Incubation centre
 - Community radio, Long range wi-fi

Living Labs-Locations



Long Lamai and the surroundings

Long Banga

Long Banga Airport

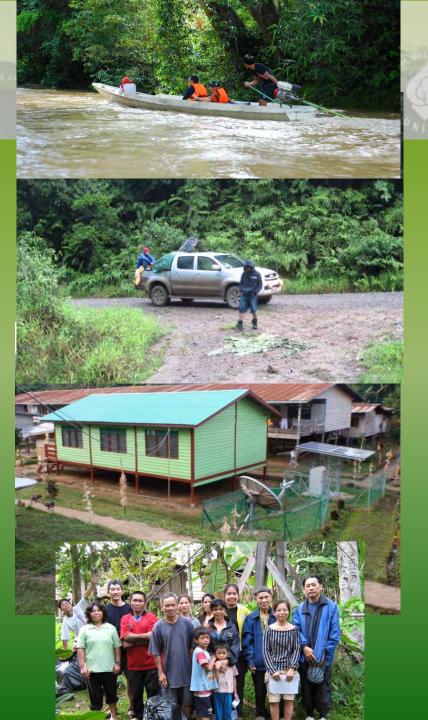
Long Puak

Long Lamai

Ngerabit eLamai

• Problem

- Very remote and lack of connectivity
- Limits educational and economic opportunities
- Solution
 - Ngerabit eLamai
 - Socio-technical solution
 - Integration of ICT & Social Systems



eLamai: Integrated

- Power
 - Solar Power (Photo-voltaics)
 - 10 kWh & 20 batteries
- Telecommunications
 - Very-Small Aperture Terminal
 - 256 kbps link
- Computers & LAN
 - 3 Dell Desktop Mini
 - 3 Dell Netbooks
- Telephones
 - 2 public phones
- Telecentre building
 - Designed by and for community use



Ngerabit eLamai: Social Systems

Inclusiveness





 Participatory Action Research

- Involvement of all in:
 - Making decisions
 - Planning, Implementation, Maintenance
- Community dialogue
 "YES" from the community
- Social equity
 - E.g. boat service (turn taking)

Ngerabit eLamai: Social Systems

Sustainability





Empowerment

- Telecentre: Financial and Human Resource
- Volunteering and continuous training
- Governance
 - Ngerabit Lamai committee

eTabung (Savings/fund)

- Percentage of profit gained from phone cards and future homestays
- Running for over 5 years

Ngerabit eLamai: Social Systems



Address community needs

eCommunity





Improved connectivity (Social Relations)

- Before: 1-hour walk to Long Banga
- FaceBook and telephone to keep in touch
- Cater for young (FaceBook) and old (phone)
- Use of ICTs
 - Checking SPM (national exam) results



- Looking and applying for jobs and further studies
- Coordinating logistics and project management
- Advertising and sale of handicrafts
- Citizen Journalism

Ngerabit eLamai Agent for Social Transformation





- Each household in Lamai has one person who is computer literate
- Improvement of Lives



- Coordination of projects
- Volunteers
 - Increase English passes (in nationallevel primary-6 exam) by 25% (2011); 50% (2012)

Window to the world

- Job and education opportunities
- Obtained scholarships on tourism related activities in KL and willing to return





Ngerabit eLamai: Catalyst for Growth & Economic Transformation



- **Recognition of Community & eLamai**
 - <u>Knowledge Transfer Programme</u> Project (116 successful out of over 300 submissions)
 - Japanese Gov't funding: Micro-hydro Dam
- **Responsible Rural Eco-Tourism**
 - Wilson Bian Headman
- **Alternative income**
 - Homestays (7 as of today)
 - Boats (from 3 in 2008 to 30)

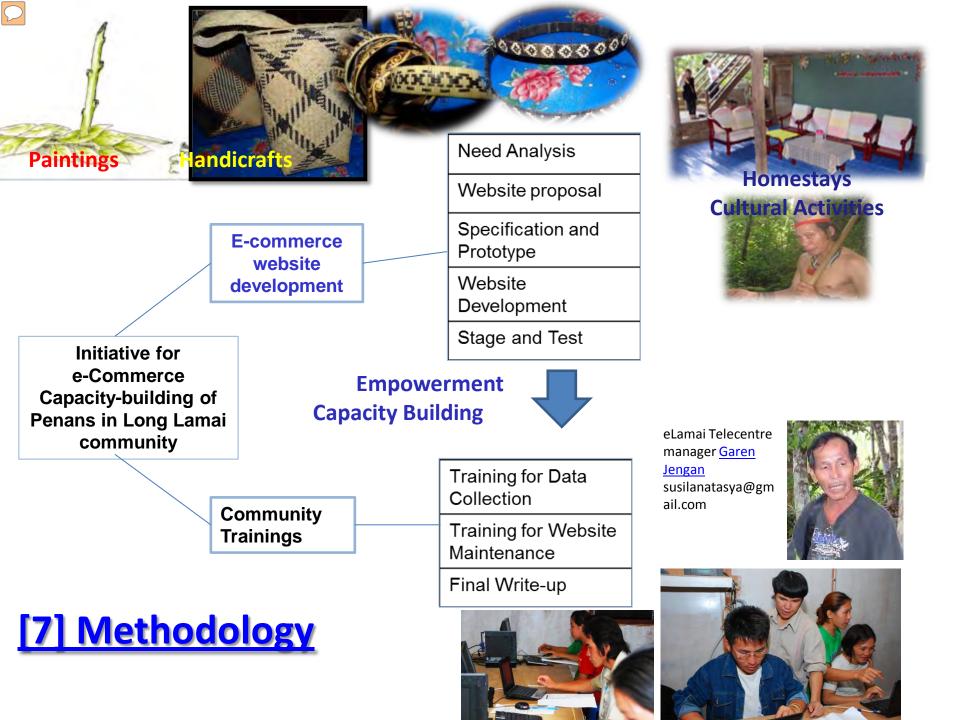


- Handicraft (500 baskets FaceBook order) & Tourist Activities
- Population growth: Rural-rural Migration
 - 2009: 99 h-holds; 2015: 116 h-holds (600 people)



Tourism Projects (Chin et al., 2015)

- Tourism Development
 - UCTC Project
 - Homestays Evaluation and Development
 - Infrastructure Development
 - Training workshops on Handicrafts
- Responsible Rural Tourism
 Destination
 - Carrying capacity
 - Environmental Issues





Rattan Handicrafts by Long Lamai Artisans (Osman et al., 2013; Osman et al., 2014)



Long Lamai - Basketry Paradise

The Penan peoples of Sarawak are originally a nomadic tribe, known to be hunter gatherers found in the northern interiors of Sarawak. In the 1950s, a group of Penans settled near Balong River along one of Sarawak's remaining virgin rainforests and started a settlement known as Long Lamai. Now amounting to approximately 450 people, this community still practise traditional handicraft making and observe other unique aspects of Penan heritage.

The weaving of handicraft products using rattan has played a fundamental role in their village economy as more and more artisans emerge from this small population. Basketry from Long Lamai has captured the attention of many local buyers and public institutions, and it is now the desire of Universiti Malaysia Sarawak & Tanoti to introduce this incredible craft to the world.

		No. of products	Total Sales (RM)	No. of artisans involved	Average RM per person
	2012	5	10	1	10.00
	2013	57	824	13	63.38
h - to	2014	232	4,593	25	183.72
	2015	531	10,744	67	160.36



March 5, 2012

Education a lifeline for Penan kids

Wilson Bian, Long Lamai Headman, says that the Internet has opened their eyes to the world outside and to tourism, which many welcome as a sustainable source of badly needed income.



"I understand tourism can bring about changes. There are fears of negative influences, but we have faith that we can manage these changes with clearly set rules. There are many ways to make a project successful so that it benefits the community. We are keen to learn new things," says Wilson.





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Technological Innovations

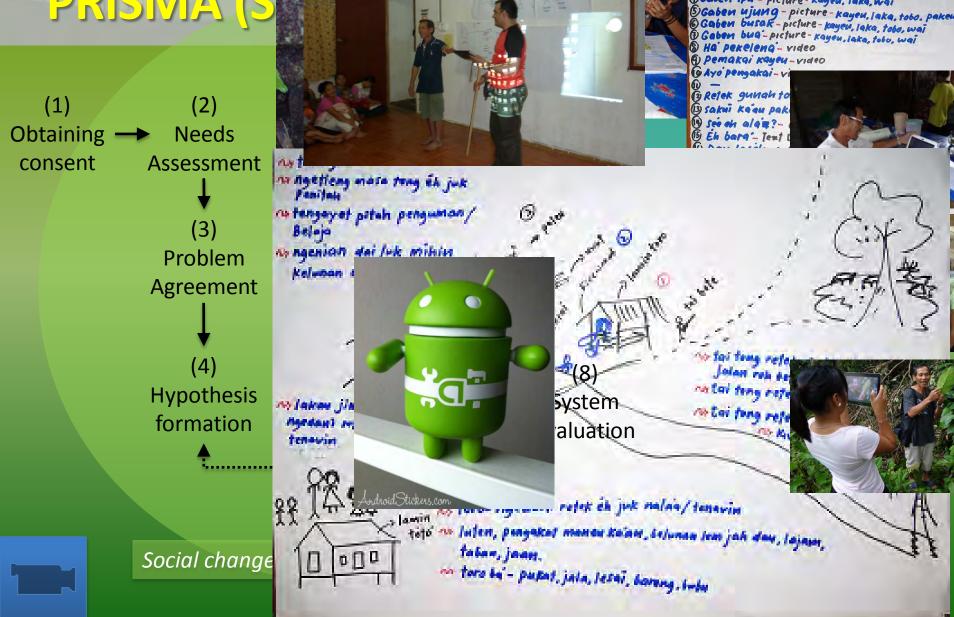
Indigenous Knowledge Conservation

Forest walks with Garen

"If you don't know about your origin [forest], you are not a Penan"



PRISIMA (S



Data Collection Form

Ongaran kayeu-Text Ongaran kayeu-BotaniCal-Garong kayeu-Text

Gaben Ipa'- picture - kayeu, laka, wai

soorO to noitgirozanert to elgmexe

Sign:

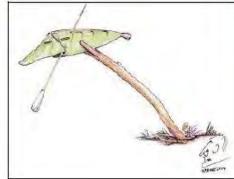


Objects: Branch, twig or stick **Interpretation:** This symbol used to tell Penan people that we are friends. The whole picture bring out the meaning of I am your friend and I am hungry. **Rules:** Bend the twig or stick into two equal length.

Oroo' Tangibles: Tools for learning secret sign language of forest (Plimmer et al., 2015)













Creating New Signs to Revitalise the Sign Communication (Zaman & Winschiers-Theophilus, 2015)













PO-SMS: App Screen Layout Design (Zaman & Winschiers-Theophilus, 2015)

OO ⊚ Penan Oroo'	00 @	00 ©	00 ©
Short Message Signs	New message You ver received www.wmissages Message 1 Message 2 Hessage 3 Hessage 4		

eToro & eOroo': 20 publications (10 indexed) 9 International and national awards 2 international grants; 3 fellowships





