

MINISTRY OF TOURISM, ARTS AND CULTURE SARAWAK

PRESS RELEASE OPERATION OF HOTELS AND LODGING HOUSES DURING CMCO IN SARAWAK

All hotels and lodging houses in Sarawak can be OPEN for business with effect from 12 May 2020.

However, all those hotels which have been gazetted as Covid-19 Quarantine Stations are NOT ALLOWED to check in new guests unless their status as quarantine stations have been revoked by way of the necessary gazette notification.

The management of the hotels must ensure appropriate social distancing between guests and provide necessary hand sanitiser.

Use of appropriate masks by employees and guests must be ensured at all time. All safety and health directives and SOP of the health authorities must be strictly complied with.

Common facilities such as gymnasium, swimming pools, prayer rooms, sauna, spa, business centres, conference halls and meeting rooms are NOT ALLOWED to be used.

Restaurants and cafeteria in the hotels are allowed to operate from 7 a.m. until 10 p.m. for take away, delivery, room service and ala carte dine in ONLY. The dine in is subject to the requirements of social distancing of seating arrangements. No BUFFET meals are allowed.

Guests in the hotels are to remain in their respective rooms are not allowed to gather or assemble anywhere in the hotel premises during their stay.

Hotel management has to report to the Health Department of any staff or guest whom they have come to know to have been infected with Covid-19 without delay. A copy of the Frequently Asked Question (FAQ) on Hotel Operation During CMCO is available for download at mtac.sarawak.gov.my.

Ministry of Tourism, Arts and Culture Sarawak 13 May 2020