
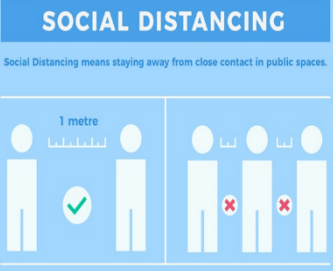







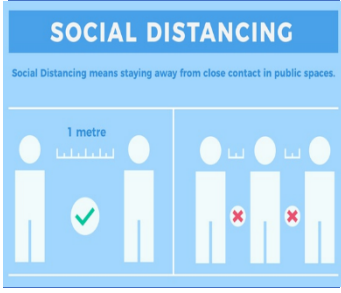




COVID-19: SOP FOR STAGE BUS OPERATION

Allowed Time: 5:00 am—12:00 am | Operation Time: 6:00 am—11:00 pm | Workforce Capacity: 100%

| | | | |
|---|---|---|--|
| 1 | Responsibility of the operator to the bus driver |  | <ul style="list-style-type: none">• All operators must ensure that bus drivers are wearing face mask at all times while driving.• Operators must ensure that each driver undergoes health screening for symptoms before starting the task.• Operators need to provide and ensure drivers regularly make announcements or warnings related to social distancing and other compliance via voice recording/ broadcast voice messages on buses during the journey. |
| 2 | Ensure 1 meter social distancing |  | <ul style="list-style-type: none">• The capacity of bus passengers is limited to 50% only, taking into account individual social distancing of at least 1 meter.• All operators must provide seat stickers to indicate social distancing.• If there are two or three seats, only one seat is allowed. |
| 3 | Cleaning, disinfecting and sanitising |  | <ul style="list-style-type: none">• Cleaning, disinfecting and sanitising of bus and facility after each trip and at depot after operation hours. |
| 4 | Encourage the use of electronic facilities and transactions |  | <ul style="list-style-type: none">• Encourage online ticket purchases and the use of cashless transaction cards such as monthly passes. |
| 5 | Wearing face mask |  | <ul style="list-style-type: none">• Passengers and drivers have to wear face mask at all times. |
| 6 | Use of hand sanitiser |  | <ul style="list-style-type: none">• Provide hand sanitiser in the bus. Passengers need to use hand sanitiser every time they board and disembark from the bus. |

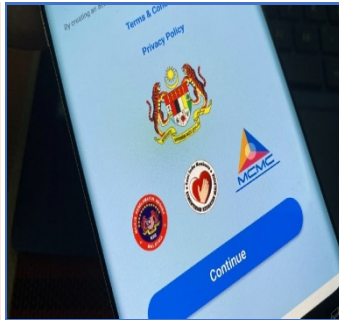
COVID-19: SOP FOR REGIONAL BUS OPERATION

Allowed Time: 24 Hours | Operation Time: 24 Hours | Workforce Capacity: 100%

| | | | |
|---|---|---|--|
| 1 | Responsibility of the operator to the bus driver |  | <ul style="list-style-type: none"> All operators must ensure that bus drivers are wearing face mask at all times while driving. Operators must ensure that each driver undergoes health screening for symptoms before starting the task. Operators need to provide and ensure drivers regularly make announcements or warnings related to social distancing and other compliance via voice recording/ broadcast voice messages on buses during the journey. |
| 2 | Ensure 1 meter social distancing |  | <ul style="list-style-type: none"> The capacity of bus passengers is limited to 50% only, taking into account individual social distancing of at least 1 meter. All operators must provide seat stickers to indicate social distancing. If there are two or three seats, only one seat is allowed. |
| 3 | Cleaning, disinfecting and sanitising |  | <ul style="list-style-type: none"> Cleaning, disinfecting and sanitising of bus cabin at every stopover and at depot after operation hours. |
| 4 | Encourage the use of electronic facilities and transactions |  | <ul style="list-style-type: none"> Encourage online ticket purchases and the use of cashless transaction cards such as monthly passes. |
| 5 | Wearing face mask |  | <ul style="list-style-type: none"> Passengers and drivers have to wear face mask at all times. |
| 6 | Use of hand sanitiser |  | <ul style="list-style-type: none"> Provide hand sanitiser in the bus. Passengers need to use hand sanitiser every time they board and disembark from the bus. |

7

Passenger movements are subject to PDRM authorisation


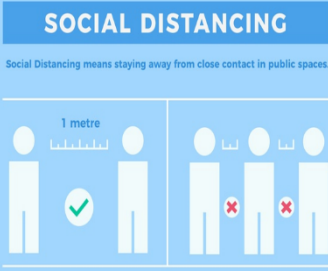






- It is recommended to download the Gerak Malaysia application.

Ministry of Transport, Sarawak

COVID-19: SOP FOR LICENSED VAN OPERATION

Allowed Time: 5:00 am—12:00 am | Operation Time: 6:00 am—11:00 pm | Workforce Capacity: 100%

| | | | |
|---|---|---|---|
| 1 | Licensed van service |  | <ul style="list-style-type: none"> • Ensure passenger capacity is limited to only 50% at all times. • Passengers are only allowed to sit at the back. |
| 2 | Ensure 1 meter social distancing |  | <ul style="list-style-type: none"> • The capacity of bus passengers is limited to 50% only, taking into account individual social distancing of at least 1 meter. • All operators must provide seat stickers to indicate social distancing. • If there are two or three seats, only one seat is allowed. |
| 3 | Cleaning, disinfecting and sanitising |  | <ul style="list-style-type: none"> • Cleaning, disinfecting and sanitising of bus and facility after each trip and at depot after operation hours. |
| 4 | Encourage the use of electronic facilities and transactions |  | <ul style="list-style-type: none"> • Encourage online ticket purchases and the use of cashless transaction cards such as monthly passes. |
| 5 | Wearing face mask |  | <ul style="list-style-type: none"> • Passengers and drivers have to wear face mask at all times. |
| 6 | Use of hand sanitiser |  | <ul style="list-style-type: none"> • Provide hand sanitiser in the bus. Passengers need to use hand sanitiser every time they board and disembark from the bus. |

COVID-19: SOP FOR TAXI OPERATION


Allowed Time: 5:00 am—12:00 am | Operation Time: 6:00 am—11:00 pm | Workforce Capacity: 100%

| | | | |
|---|-----------------------------------|---|---|
| 1 | Taxi service |  | <ul style="list-style-type: none">• Ensure that only two passengers are allowed to be taken at all times.• Passengers are only allowed to sit at the back. |
| 2 | Encourage contactless transaction |  | <ul style="list-style-type: none">• Encourage fares to be paid online instead of cash. |
| 3 | Wearing face mask |  | <ul style="list-style-type: none">• Passengers and drivers have to wear face mask at all times. |
| 4 | Use of hand sanitiser |  | <ul style="list-style-type: none">• Drivers and passengers are encouraged to sanitise their hands before and after each pick up / drop off. |

Ministry of Transport, Sarawak

COVID-19: SOP FOR E-HAILING

Allowed Time: 5:00 am—12:00 am | Operation Time: 6:00 am—11:00 pm | Workforce Capacity: 100%

| | | | |
|---|-----------------------------------|---|---|
| 1 | E-Hailing Services |  | <ul style="list-style-type: none">• Ensure that only two passengers are allowed to be taken at all times.• Passengers are only allowed to sit at the back. |
| 2 | Encourage contactless transaction |  | <ul style="list-style-type: none">• Encourage fares to be paid online instead of cash. |
| 3 | Wearing face mask |  | <ul style="list-style-type: none">• Passengers and drivers have to wear face mask at all times. |
| 4 | Use of hand sanitiser |  | <ul style="list-style-type: none">• Drivers and passengers are encouraged to use hand sanitiser before and after pick up / drop off passengers. |

Ministry of Transport, Sarawak